Wholesale Priority changes guide

Issue: 24/01/2025 Effective: 24/01/2025

Wholesale Priority Service Guide

Wholesale Priority is a D+2 service that will be delivered within 1 day following handover to Royal Mail

This guide provides details of the specification particulars customers will need to meet to post using the new service.

Commercial attributes	Specification Change Yes/ No	Specification Requirement			
Service name	Yes	The new service will be named as" Priority".			
Handover to Inward Mail Centres	No	Customers may handover mail to Royal Mail Monday to Saturday.			
Delivery Days	No	Priority Items will be delivered Monday to Saturday.			
Service Standard	Yes	TBD			
Product codes	Yes	Customers will be required to use new Priority service product codes (Annex 1) when declaring Mailing Items. The Service Status List, lists all Access Services with their corresponding DocketHUB and SAP codes. Please note there is currently a customer consultation in process and some of the product codes in Annex 1 could be withdrawn.			
Addressing standards	No	Section 3.3 of the Access Letters User Guide shall apply.			
Sortation options	No	Section 2.3 of the Access Letters User Guide shall apply.			
Indicium	Yes	Customers will be required to add a '1' to identify the service speed – such change will only be required from the date the regulatory changes take effect. Contract holders will need to go through the normal accreditation process before use The below figures demonstrate the size and positioning requirements Small Access Indicia			

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		You must ensure that you position and lay out the Indicium and Class Identifier in line with our requirements set out. Digital Stamp Indicators will not be available for use with the Wholesale Priority service.			
Mailmark Barcode	Yes	Customers will be required to apply the class identifier '8' within the 2D and 4-state barcode formats.			
		References: Mailmark Barcode Definition Document See Annex 2			
Mailmark eManifest	Yes	Customers will be required to apply the class identifier '8' within the class section of the eManifest.			
		References: eManifest Handling System (eMHS) Customer Upload Interface			
		Specification See Annex 3			
Format	No	Section 3.6 of the Access Letters User Guide shall apply.			
Containers	Yes	Trays and/or bags containing Wholesale Priority Mailing Items, Economy Mailing Items and Wholesale Standard Mailmark Letters may be combined in the same York.			
		Trays and/ or bags containing Priority Manual letters and Priority Large Letters must			
		be presented in their own separate Yorks. Please see Annex 4 for the new York Card design			
Tray / Bag Labels	Yes	Customers will be required to add a '1' on labels to identify the service speed as per the following examples.			
		Example Tray Label: Example Bag Label:			
		Customer information Customer barcode ANY MC POSTTOWN AA1 DSA Zonal 12345678901234 1234567 12345678901234 1234567 12345678901234 1234567			
		Optional field can be used for customer information as current.			
York Card	Yes	For Yorks containing Priority Manual Letters or Priority Large Letters, you will be required to add '1' on the York Card to identify the service speed. See example shown in Annex 4.			
Forecasting	No change required	Section 8.2 and 8.3 of the Access Letters User Guide shall apply.			

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Annex 1 - Product Code list

Please note that the highlighted services will be withdrawn after Ofcom have updated the Access conditions for USO reform

	National D+2 Products		Zonal D+2 Products		
Product		Product			
Code	Product Description	Code	Product Description		
DLK	70 LETTERS PRTY ADVMAIL EIB TRAY N	<mark>ZPA</mark>	70 LETTERS PRTY ADVMAIL EIB TRAY Z		
DLL	70 LETTERS PRTY ADVMAIL EIB BAGS N	<mark>ZPB</mark>	70 LETTERS PRTY ADVMAIL EIB BAGS Z		
DLM	70 LETTERS PRTY EIB TRAY N	ZPC	70 LETTERS PRTY EIB TRAY Z		
DLN	70 LETTERS PRTY EIB BAGS N	<mark>ZPD</mark>	70 LETTERS PRTY EIB BAGS Z		
DLO	70 LETTERS PRTY ADVMAIL MAN TRAY N	<mark>ZPE</mark>	70 LETTERS PRTY ADVMAIL MAN TRAY Z		
DLP	70 LETTERS PRTY ADVMAIL MAN BAGS N	ZPF	70 LETTERS PRTY ADVMAIL MAN BAGS Z		
DLQ	70 LETTERS PRTY MAN TRAY N	<mark>ZPG</mark>	70 LETTERS PRTY MAN TRAY Z		
DLR	70 LETTERS PRTY MAN BAGS N	<mark>ZPH</mark>	70 LETTERS PRTY MAN BAGS Z		
DLS	70 LRG LTR PRTY ADVMAIL EIB TRAY N	<mark>ZPI</mark>	70 LRG LTR PRTY ADVMAIL EIB TRAY Z		
DLT	70 LRG LTR PRTY ADVMAIL EIB BAGS N	<mark>ZPJ</mark>	70 LRG LTR PRTY ADVMAIL EIB BAGS Z		
DLW	70 LRG LTR PRTY EIB TRAY N	ZPM	70 LRG LTR PRTY EIB TRAY Z		
DLX	70 LRG LTR PRTY EIB BAGS N	<mark>ZPN</mark>	70 LRG LTR PRTY EIB BAGS Z		
DLY	70 LRG LTR PRTY ADVMAIL MAN TRAY N	<mark>ZPO</mark>	70 LRG LTR PRTY ADVMAIL MAN TRAY Z		
DLZ	70 LRG LTR PRTY ADVMAIL MAN BAGS N	<mark>ZPP</mark>	70 LRG LTR PRTY ADVMAIL MAN BAGS Z		
DNF	70 LRG LTR PRTY MAN TRAY N	<mark>ZPQ</mark>	70 LRG LTR PRTY MAN TRAY Z		
DNG	70 LRG LTR PRTY MAN BAGS N	<mark>ZPR</mark>	70 LRG LTR PRTY MAN BAGS Z		
DNH	70 LETTERS PRTY PARTIAL EIB TRAY N	<mark>ZPS</mark>	70 LETTERS PRTY PARTIAL EIB TRAY Z		
<mark>DNI</mark>	70 LETTERS PRTY PARTIAL EIB BAGS N	<mark>ZPT</mark>	70 LETTERS PRTY PARTIAL EIB BAGS Z		
DNJ	70 LRG LTR PRTY PARTIAL EIB TRAY N	<mark>ZPU</mark>	70 LRG LTR PRTY PARTIAL EIB TRAY Z		
<mark>DNK</mark>	70 LRG LTR PRTY PARTIAL EIB BAGS N	<mark>ZPV</mark>	70 LRG LTR PRTY PARTIAL EIB BAGS Z		
DNL	70 LRG LTR PRTY MAG SUB EIB TRAY N	ZPW	70 LRG LTR PRTY MAG SUB EIB TRAY Z		
DNM	70 LRG LTR PRTY MAG SUB EIB BAGS N	ZPX	70 LRG LTR PRTY MAG SUB EIB BAGS Z		
DNW	70 LRG LTR PRTY MAG SUB TRAY N	<mark>ZSO</mark>	70 LRG LTR PRTY MAG SUB TRAY Z		
DNX	70 LRG LTR PRTY MAG SUB BAG N	ZSP	70 LRG LTR PRTY MAG SUB BAG Z		
DQC	70 LETTERS PRTY CATALOG MAN TRAY N	<mark>ZST</mark>	70 LETTERS PRTY CATALOG MAN TRAY Z		
DQD	70 LETTERS PRTY CATALOG MAN BAGS N	<mark>ZSU</mark>	70 LETTERS PRTY CATALOG MAN BAGS Z		
DQE	70 LRG LTR PRTY CATALOG MAN TRAY N	ZSV	70 LRG LTR PRTY CATALOG MAN TRAY Z		
DQF	70 LRG LTR PRTY CATALOG MAN BAGS N	<mark>ZSW</mark>	70 LRG LTR PRTY CATALOG MAN BAGS Z		
DQG	70 LETTER PRTY CATALOG EIB TRAY N	<mark>ZSX</mark>	70 LETTER PRTY CATALOG EIB TRAY Z		
DQH	70 LETTER PRTY CATALOG EIB BAG N	ZSY	70 LETTER PRTY CATALOG EIB BAG Z		
<mark>DQI</mark>	70 LRG LTR PRTY CATALOG EIB TRAY N	<mark>ZSZ</mark>	70 LRG LTR PRTY CATALOG EIB TRAY Z		
DQJ	70 LRG LTR PRTY CATALOG EIB BAG N	ZTA	70 LRG LTR PRTY CATALOG EIB BAG Z		

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Annex 2 - Mailmark Barcode D+3 Class Identifier

Field Name	Definition	Length (Start position)	Legitimate Value(s)
Class	Identifies the class of the item.	1 (7)	"0" - Null or Test "1" - 1C (Retail) "2" - 2C (Retail) "3" - Economy (Retail) "4" - Premium (Retail Publishing Mail) "5" - Deferred (Retail) "6" - Air (Retail) "7" - Surface (Retail) "8" - Premium (Network Access) "9" - Standard (Network Access) "4" to "D" and "F to Z" - Spare "E" - 4 Day Economy (Network Access)

Annex 3 - Mailmark eManifest Class Section

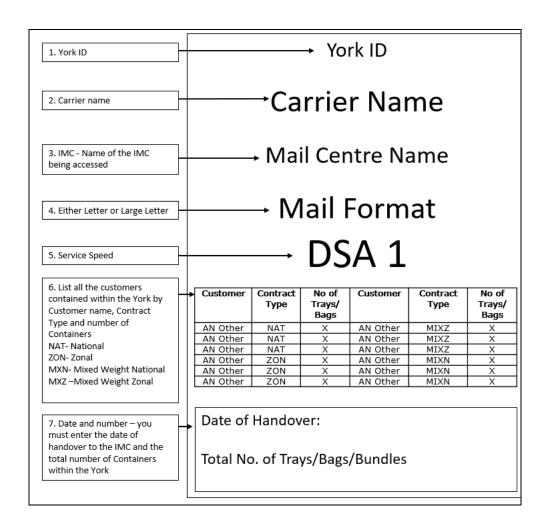
Class	Char(1)	Mandatory	The declared class for the mail item:
			0 = Null/Test
			1 = 1c (Retail)
			2 = 2c (Retail)
			3 = 3c (Retail)
			4 = Premium (Retail Publishing Mail)
			5 = Deferred (Retail) - For use with Deferred mail Supply Chains only.
			6 = Not in use
			7 = Not in use
			8 = Premium (Network Access)
			9 = Standard (Network Access)
			"E" – Economy (Network Access)
			"A to D" and "F to Z" – Spare
			This value must match the declared product.

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Annex 4 - Priority York Card



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